



Landowner Relations Guiding Principles

crestwoodlp.com

Fundamental Values

Crestwood is dedicated to fostering and sustaining strong relationships with landowners. We take pride in the connections we've formed, and we recognize that these ties are essential for our success. Every employee, contractor, and representative is responsible for creating and sustaining positive bonds with landowners and upholding these values throughout the duration of our projects and life of the asset.

Fair

Our objective is to cultivate relationships that are fair and advantageous to both parties. We take into consideration the concerns and points of view of the landowner as well as the requirements of the business.

Transparent

We aspire to have open and honest communication with landowners. This entails taking the time to listen, providing accurate information, and responding to any questions in a timely and consistent way. Our objective is to create strong connections by being transparent in our business dealings.

Accountable

Crestwood is dedicated to working with landowners throughout the life of a project to minimize disturbance to the land, our landowners, and the environment. During project initiation, planning, execution, and closure, our goal is to remain forthright and ensure operational excellence. Crestwood makes every effort to ensure that each pipeline project is restored to the landowners' requirements and continues to be maintained in accordance with our agreements throughout the life of the pipeline.

Responsible

Pipeline maintenance is also an essential part of Crestwood's accountability to each of its landowners. Ensuring structural integrity of a pipeline and practicing safe land use standards through routine inspections and predictive maintenance safeguards infrastructure and promotes responsible development.

Our Mission:

- Work collaboratively to preserve long-term partnerships with landowners through fair and respectful negotiations.
- Organize and maintain Crestwood's land records to ensure they are current, legible and easily accessible.

Document and Data Management: Asset management is a valuable part of the organization. Crestwood has a centralized document and data management system that collectively gathers agreement details and produces reports for various stakeholders in an efficient, timely and secure manner. In addition, Crestwood can geospatially reference and analyze easements within the document management system to enable timely decision-making on project-related matters while providing evidence-based data in real-time when speaking with landowners.

